



DOMAINVAULT

Privacy Policy

17 Feb 2014

Domain Vault Limited

Domain Vault Privacy Policy

This policy governs the use and disclosure by us of personal information of our users and outlines how users can access that information. It is only applicable on the assumption that:

- You provide us with all information marked as compulsory on the relevant application forms
- You warrant that all information provided to us is complete, accurate and up to date at all times

Data and Protection of Data

We collect or maintain the following information:

- Your full name, postal address, email address, voice telephone number, and fax number;
- The name of the authorized person for contact purposes if you are an organization, association, or corporation;
- The names of the primary nameserver and secondary nameserver(s) for the Registered Name;
- The name, postal address, email address, voice telephone number, and (where available) fax number of the technical contact for the Registered Name; and
- The name, postal address, email address, voice telephone number, and (where available) fax number of the administrative contact for the Registered Name.

This information will be collected with your knowledge and participation. If you choose not to provide this information we may decline to accept your registration. It will not be possible for you to deal with us anonymously.

If you intend to license use of a domain name to a third party, you agree to take full responsibility in providing your own full contact information, as well as, providing for and updating accurate technical and administrative contact information adequate to facilitate timely resolution of any problems that arise in connection with the domain name. You understand and agree that by licensing a domain name, you accept full liability for harm caused by wrongful use of the respective domain name, unless prompt disclosure of the identity and contact information of the licensee is provided to the offended party (parties) in accordance with the Domain Vault Services Agreement.

You acknowledge and agree that the contact information provided for each domain name registration and renewal, in whole or in part, is to be shared with the registry operator, which is required by ICANN, and must also be made public by means of Whois, and may be required to be archived with a third-party escrow service. You acknowledge that you have read and understand the Privacy Data Regulations section below. You hereby consent and give permission for all such requirements and disclosures.

Domain Vault shall adhere and only use the data and information provided by you as outlined in the Privacy Data Regulations in the section below. Domain Vault agrees and confirms, that it will take reasonable precautions to protect the information and data that you provide from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

Cookies

Our website may track user access sessions using cookies, without your specific knowledge or participation, by automated means in the course of your use of our network. Cookies are a Web browser technology that is used to improve your experience of using our website, but are not used to record any personal information. You may disable cookies in your Web browser at the cost of some possible loss of functionality in your use of our website.

Sensitive information

We will not collect information revealing your racial or ethnic origin, political opinions, religious or philosophical beliefs, trade-union membership, or details of health, disability or sexual activity or orientation, unless compelled to do so by law.

Data Privacy Regulations

Domain Vault handles and processes information about you in the following way. You are required to provide information when performing the following actions at Domain Vault:

- Registering for an account;
- Registering or renewing a domain name;
- Updating information about a domain name previously registered; or
- Submitting questions about a Domain Vault service

The information you provide when establishing an account or registering a domain name (or correcting or updating registration information) is required for the following reasons:

- To administer our network;
- For billing purposes;
- For any other purpose for which you would reasonably expect your personal information to be used;
- For any other purpose authorised by the National Privacy Principles set out in the Privacy Act of 1988.

Domain Vault will provide your information only to the following parties:

- Authorised officers and our agents for the purpose of administering our network or for billing or credit collection purposes;
- The administrator of the registry for the top-level domain for the respective domain name extension;
- ICANN, escrow agents, auditors, Whois service providers;
- Replacement registrars that ICANN may designate;
- Applicable authorities under compulsion of law, for example if a warrant or court order is received;
- For any other purpose authorised by the Privacy Principles set out in the New Zealand Privacy Act of 1993

Otherwise we will use reasonable endeavours to avoid the disclosure of your personal information, save that aggregated demographic information may be disclosed so long as the information is unable to identify you or any other individual.

Accessing and amending your personal information

Personal information provided to us may be accessed and amended through logging in to your Domain Vault Account using your specified username and password. If you are unable to login to your Domain Vault Account, your login information may be obtained and personal information be accessed and amended by email to a customer support representative at support@domainvault.co.nz. The customer service agent shall attend to your request on a confidential basis within fourteen (14) days of the request being received. No fee will be levied for access to this information.

Refusal of access

Access of your personal information may be refused if:

- Providing access would pose a serious and imminent threat to life or health of a person;
- Providing access would create an unreasonable impact on the privacy of others;
- The request is frivolous and vexatious;
- Denial of access is authorised or required by law;
- For any other reason authorised by the Privacy Principles set out in the New Zealand Privacy Act of 1993.

Data quality

We will take reasonable precautions to protect Personal Data from loss, misuse, unauthorized access or disclosure, alteration, or destruction. Should personal information that you know has been collected about you change, it is your responsibility to bring the changes to our attention in accordance with the terms of the Services Agreement which you may do by email to a customer service agent at support@domainvault.co.nz.